

## FREQUENTLY ASKED QUESTIONS

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### PRE-WALK INFORMATION

#### DOES EVERYONE ON OUR TEAM NEED TO REGISTER?

Although it is not required, we encourage all participants to register online. We use the number of registered walkers to determine the amount of food, drink, t-shirts, and parking that will be needed. If you have more than 35 registered walkers, please email [MFalk@jdrf.org](mailto:MFalk@jdrf.org) so we can work with you to plan a meeting place for your team to gather on Walk Day.

#### DO I NEED TO PAY A REGISTRATION FEE?

No. Walkers are encouraged to earn a 2017 JDRF One Walk t-shirt by raising \$100 or more, but you are not required to donate or raise money to attend the Walk.

#### WHAT DO I DO IF I HIT MY FUNDRAISING GOAL?

Give yourself a pat on the back! **THANK YOU** for raising critical funds for research! Now, you might consider raising your goal and asking a few more people to support your effort. Remember, your goal is not a pledge, but what you hope to raise in support of JDRF's mission to find a cure for diabetes and its complications through research. Every dollar counts and brings us one step closer to a cure!

#### WHAT DO I DO WITH MONEY I HAVE COLLECTED?

Please send donations and matching gift forms to the chapter office in advance of the Walk. Walker and team name are needed to ensure donations are applied correctly. Checks should be made payable to JDRF and sent to **4343 E Camelback Rd, Ste 230, Phoenix, AZ 85018**. Call for office hours if you prefer to drop off your donations, 602.224.1800. We really appreciate you sending in donations as you receive them.

#### WHAT IF I HAVE QUESTIONS?

The JDRF staff is available at the office to address any and all of your questions. Please call **602.224.1800** so we may assist you. For help 24 hours a day, visit [www.jdrf.org/dsw](http://www.jdrf.org/dsw).

#### HOW DO I GET A TEAM TENT?

Your team can earn a Family Team Tent on Walk Day in our Family Team Village. Here's how!

- **Raise \$5,000 to \$7,499** and receive a table under the Family Team Village tent
- **Raise \$7,500 and above** and receive your own personal team tent
- Family Teams who **raise \$10,000** or more will receive a special surprise under their tent!

#### Are you a corporate team?

- **Raise \$5,000 or more** and receive your own corporate team tent under the Corporate Village
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# WALK DAY DETAILS

## WHAT SHOULD I WEAR?

We walk rain or shine so consider the forecast as you get ready. Remember to wear comfortable shoes, and plenty of sunscreen.

## WHAT IS THE SCHEDULE OF THE DAY?

**7:30 AM** Check-In opens, family fun activities, vendors, and food available

**9:00 AM** 5K Walk Starts

Ron Hoon and the FOX10 Phoenix team will be our emcee for the morning. Make sure to get there early and be part of the fun!

## WHEN SHOULD I ARRIVE?

There is a lot to do at the Walk. We suggest that you arrive early to leave enough time for meeting up with your team, turning in donations at the Check-In tent, visiting vendors, meeting other teams and of course, enjoying the fun activities.

## WHERE IS THE WALK? WHERE SHOULD I PARK?

The 2017 JDRF One Walk will be held at **Sloan Park** (Cubs Spring Training Stadium). **2330 W Rio Salado Pkwy, Mesa, AZ 85201**. Parking will be available in the **Orange Lot** located on the corner of **Dobson Rd and Riverview Auto Dr**.

**IMPORTANT!** Please use the 202 & Dobson Rd exit to enter the festival area. Rio Salado Pkwy will be CLOSED to one lane heading east.

## WHAT DO I DO WHEN I ARRIVE?

Upon arrival, gather with your team. It's helpful to decide when and where your team will meet beforehand. A site map will be available closer to the event to help you find a great place to meet your team. Teams with 35 or more walkers should email [MFalk@jdrf.org](mailto:MFalk@jdrf.org) for additional information.

Do you have donations to drop off on Walk Day? Would you like to donate on Walk Day? Visit the Check-In tent located on the northeast corner of our Walk Site. There will be envelopes available, but if you have one already filled out with your team name, walker name, home address, phone and total, it will speed up the process.

## WHAT IF I NEED INFORMATION AT THE WALK?

There will be a JDRF Information tent located just east of the Vendor Village on Walk Day. There will be route maps, site layout maps and general information available.

## HOW LONG IS THE WALK?

The walk is approximately a 5K or 3.1 miles.

## WHEN DO THE ON-STAGE WALK FESTIVITIES BEGIN?

About an hour prior to the start of the Walk, teams will begin to make their way to the Main Stage for the Walk festivities.

Following the Opening Ceremony and warm-up at the Main Stage, the ribbon-cutting will take place at 9:00am, officially starting the 2017 JDRF One Walk.

## WILL THERE BE FOOD AVAILABLE?

Be sure to have breakfast before you arrive. There will be free grab-and-go snacks and water generously provided by **Bashas' Family of Stores** and water along the route.

**Vienna Beef** has generously donated hot dogs which will be located inside Sloan Park along our Walk route. **IMPORTANT!** While supplies last and one hot dog per person.

## WHAT IF WE HAVE MEDICAL EMERGENCY AT THE WALK?

EMT and first aid kits stocked with low supplies will be on-site. If you should have a medical emergency, please contact a volunteer wearing an orange shirt for assistance, or visit the First Aid tent located near the stage.

## WHAT IS THE WALK ROUTE?



## WHAT IS A VIP? WHERE DO I PICK UP MY LANYARD?

Congratulations to all our walkers who individually raised \$1,000 or MORE! You are rockstars! We have a special tent for you to visit on Walk Day, and while you are there make sure to pick up your very own 2017 VIP Lanyard!



## I'M A NEW FAMILY, WHERE DO I GO?

Welcome to our new families! We are excited to meet you and your family on Walk Day. Be sure to make your way to the **New Family Team Tent** sponsored by Lilly Diabetes to pick your special **new family identifier** and meet other new families.

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## POST-WALK INFORMATION

### WHAT DO I DO ABOUT MONEY I COLLECT AFTER THE WALK?

Many walkers continue to receive donations post-walk. Please send all donations and matching gifts forms to the chapter office. Walker and team name are needed to ensure donations are applied correctly. Checks should be made payable to JDRF and sent to **4343 E Camelback Rd, Ste 230, Phoenix, AZ 85018**. Call for the office hours if you prefer to drop off your donations, 602.224.1800.

**All money turned in by June 30, 2017 will count toward team totals and walker incentive prizes.**

### WHAT DO I NEED TO DO AFTER THE WALK?

As team captain, please be sure to **THANK all of your walkers and donors** for supporting your team and JDRF. Let them know about your Walk Day experience and if you reached your goal. If you took a picture with your team at the Cubs Marquee photo area be sure to include the picture in your message.

**For questions**, please contact the JDRF Office at **602.224.1800**.

